

bob probert
458 bronson avenue
ottawa, ON
k1a oj9

June 18th, 2014

333 Bloor Street East
Toronto, ON
M4W 1G9

To: Rogers Chief Privacy Officer,

Re: bob probert

Dear Chief Privacy Officer:

I am a subscriber to your Internet service, and am interested in understanding the kinds of personal information that you maintain and retain about me. So this is a request to access my personal data under Principle 4.9 of Schedule 1 and section 8 of Canada's federal privacy legislation, the Personal Information Protection and Electronic Documents Act (PIPEDA).

I am requesting a copy of all records which contain my personal information from your organization. The following is a non-exclusive listing of all information that Rogers may hold about me, including the following:

- * All logs of IP addresses associated with me, my devices, and/or my account (e.g. IP addresses assigned to my devices/router, IP addresses or domain names of sites I visit and the times, dates, and port numbers)*
- * Listing of 'subscriber information' that you store about me, my devices, and/or my account*
- * Any geolocational information that you may have collected about me, my devices, and/or associated with my account (e.g. GPS information, cell tower information)*
- * Text messages or multi-media messages (sent and received, including date, time, and recipient information)*
- * Call logs (e.g. numbers dialed, times and dates of calls, call durations, routing information, and any geolocational or cellular tower information associated with the calls)*
- * Information collected about me, or persons/devices associated with my account, using one of your company's mobile device applications*
- * Any additional kinds of information that you have collected, retained, or derived from the telecommunications services or devices that I, or someone associated with my account, have transmitted or received using your company's services*
- * Any information about disclosures of my personal information, or information about my account or devices, to other parties, including law enforcement and other state agencies*

If your organization has other information in addition to these items, I formally request access to that as well. Please ensure that you include all information that is directly associated with my name, phone number, e-mail, or account number, as well as any other account identifiers that your company may associate with

my personal information.

You are obligated to provide copies at a free or minimal cost within thirty (30) days in receipt of this message. If you choose to deny this request, you must provide a valid reason for doing so under Canada's PIPEDA. Ignoring a written request is the same as refusing access. See the guide from the Office of the Privacy Commissioner at: http://www.priv.gc.ca/information/guide_e.asp#014. The Commissioner is an independent oversight body that handles privacy complaints from the public.

Please let me know if your organization requires additional information from me before proceeding with my request.

Here is information that may help you identify my records:

Full Name: **bob probert**

Account Number: **739712567**

Email Associated With Account: **bobprobert@rogers.com**

Phone Number Associated with Account: **613-236-3772**

Sincerely,

bob probert